# GEORGE SUDARKOFF

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### ENGINEERING LEADER AND COACH

## NOTABLE ACHIEVEMENTS

**Transformed engineering culture**, technology, and practices at SurveyMonkey, which scaled the engineering from half a dozen manual releases per week, each requiring significant downtime, to continuously deploying to production with zero downtime and dramatically fewer incidents, allowing SurveyMonkey to grow into a successful publicly traded company.

## CAREER HISTORY

## **Consultant, Executive Coach**

Authentic Authority | 2019-Present

- Coached 200+ tech executives in organizational design, change management, interpersonal communication, conflict resolution, psychological safety, building inclusive organizations, developing talent, and many other leadership topics.
- Facilitated 360-degree feedback assessments and created customized curriculums focused on client goals.

## **Co-Founder**, CTO

Boatzilla | 2019–2021

• Co-founded and led the SaaS start-up through all stages. Assembled the executive team of industry veterans, validated product-market fit, hired staff to build MVP, and raised seed money.

## **Engineering Manager**

(acting as Director of Engineering) SurveyMonkey | 2014–2019

- Transformed a siloed engineering culture, replacing infrequent manual releases and low availability (<99%) with continuous deployment, automated testing and decentralized DevOps, resulting in **99.99%** availability.
- Overhauled Incident Response, bringing Mean Time to Restore from multiple hours down to mere minutes— ~**20x** reduction.
- Led cross-functional teams in migrating production infrastructure from physical data centers to public cloud.
- Built a highly productive neuro-inclusive engineering organization.

## AREAS OF EXPERTISE

- ✓ Excellent communication
- ✓ Expert knowledge of SDLC
- ✓ Agile methodologies: Lean, Kanban, Scrum
- ✓ Software as a Service (SaaS)
- ✓ Cloud Computing, AWS
- ✓ Continuous Integration and Delivery
- ✓ Org. design, Team Topologies
- ✓ Collaborative team building
- ✓ Risk management, budgeting, decision-making
- ✓ Coaching, mentorship, cultivating leaders, developing talent
- ✓ Scaling teams through rapid growth

## **EDUCATION**

**MS in Systems Engineering** (Minor in **Psychology**) | Altai State Technical University

**Certified Scrum Master** | Scrum Alliance

**Certified Coach** | Tiny Habits Academy

## **Senior Staff Engineer**

#### VMware | 2012–2014

- Led 3 engineering teams through the software development lifecycle. Managed prioritization and overall development strategies while providing subject matter expertise.
- Improved the performance of VMware vSAN product by **3,000%** by optimizing the calculation of data object placement using the Roulette-Wheel Selection via Stochastic Acceptance algorithm.

## Staff Engineer, Technical Team Lead

Juniper Networks | 2009–2012

- Led 2 engineering teams responsible for the design and development of all internal tools to support Agile business and software processes.
- Migrated a monolith written in Java, which required a 2-hour downtime for each release, to a microservices architecture written in Python, which required zero downtime to deploy.

## Founder, CTO

Bitcomber | 2008–2009

- Built a SaaS for generating comprehensive travel packing lists based on the destination, means of transportation, type of accommodation, and so on.
- The service was featured in Oprah magazine and on the Kim Komando show.

#### **Member of Technical Staff**

VMware | 2007–2008

- Proposed and implemented numerous improvements to the VMware's host management layer, software process, and development tools.
- Designed and implemented in C++ the update management system.
- Contributed to implementing address space layout randomization (ASLR) for kernel and many other C and C++ components.

#### Senior System Software Engineer

Ixia | 2006–2007

• Re-designed and re-implemented the legacy C++ serialization library used across the entire IxOSbased product line. The new library improved the performance by **4,000%**, allowed a wide window of maintenance-free API version tolerance, and reduced the amount of boilerplate serialization code for new data types by a whopping **70%**. The best part—20 years later the library is still widely used and is virtually unchanged.

#### **Senior Software Engineer**

Applied Materials | 2000–2005

• Designed and implemented numerous parts of the electron-beam wafer inspection tool. As well as coordinated efforts to refactor various legacy applications and libraries. Completely redesigned and reimplemented the wafer alignment algorithm which reduced the alignment time by **400%** and made it possible to use the tool in production.